

**Before the
Federal Communications Commission
Washington, D.C. 20554**

)	
)	
In the Matter of)	
)	
Empowering Consumers to Prevent and Detect Billing for Unauthorized Charges (“Cramming”))	CG Docket No. 11-116
)	
Consumer Information and Disclosure)	CG Docket No. 09-158
)	
Truth-in-Billing and Billing Format)	CG Docket No. 98-170
)	

ORDER

Adopted: November 26, 2013

Released: November 26, 2013

By the Acting Chief, Consumer and Governmental Affairs Bureau:

1. With this Order, the Consumer and Governmental Affairs Bureau extends the deadline for filing reply comments in the above-captioned proceeding to December 16, 2013.

2. On August 27, 2013, the Commission released a Public Notice¹ in the above-captioned proceeding. The current deadline for filing reply comments is December 2, 2013.² On November 21, 2013, the Commission received a *Motion for Extension of Time to File Reply Comments* in this proceeding filed by the National Association of State Utility Consumer Advocates (NASUCA).³ NASUCA requests that the Commission extend the deadline for filing reply comments until January 2, 2014.⁴ NASUCA states that, “[a]dditional time is needed to review and study the initial comments and potentially formulate thoughtful reply comments.”⁵ NASUCA contends that the time period for reviewing initial comments includes the Thanksgiving holiday as well as portions of NASUCA’s annual meeting.⁶ Finally, NASUCA states that the “the modest extension here requested will cause no undue delay in the search for a solution [to the problem of cramming].”⁷

3. The Commission does not routinely grant extensions of time.⁸ Upon review, however,

¹ Consumer and Governmental Affairs Bureau Seeks to Refresh the Record Regarding “Cramming,” *Public Notice*, 28 FCC Rcd 12689 (rel. Aug. 27, 2013).

² See 78 FR 61250 (Oct. 3, 2013); Consumer and Governmental Affairs Bureau Announces Dates For Comments and Reply Comments to Refresh the Record Regarding “Cramming,” *Public Notice*, DA 13-2064 (rel. Oct. 18, 2013).

³ National Association of State Utility Consumer Advocates, *Motion for Extension of Time to File Reply Comments*, filed November 21, 2013.

⁴ *Id.* at 1.

⁵ *Id.*

⁶ *Id.* at 2.

⁷ *Id.*

⁸ 47 C.F.R. § 1.46(a).

we agree that an extension will afford parties the necessary time to coordinate and file reply comments that will facilitate the compilation of a more complete record in this proceeding, without causing undue delay to the Commission's consideration of the issues. We believe that an extension of time to file reply comments until **December 16, 2013** provides an adequate amount of time for parties to review initial comments and draft reply comments. Instructions for filing reply comments can be found in the Bureau's initial August 27, 2013 Public Notice.⁹

4. Accordingly, **IT IS ORDERED** that the *Motion for Extension of Time to File Reply Comments* filed by the National Association of State Utility Consumer Advocates on November 21, 2013, **IS GRANTED** to the extent described herein. Interested parties may file reply comments on or before December 16, 2013.

5. This action is taken pursuant to the authority provided in Section 1.46 of the Commission's rules, 47 C.F.R. § 1.46, and under delegated authority pursuant to Sections 0.141 and 0.361 of the Commission's Rules, 47 C.F.R. §§ 0.141, 0.361.

FEDERAL COMMUNICATIONS COMMISSION

Kris Anne Monteith, Acting Chief
Consumer and Governmental Affairs Bureau

⁹ Consumer and Governmental Affairs Bureau Seeks to Refresh the Record Regarding "Cramming," *Public Notice*, 28 FCC Rcd 12689 (rel. Aug. 27, 2013).